

MEMBER SERVICES

AUTOMATIC MONTHLY PAYMENT PLAN

Allows your monthly electric bill payment to be automatically deducted from your bank account on the due date. Sign up online (clayelectric.com) or call your local district office.

ONLINE ACCOUNT INFORMATION

Visit the Clay Electric web site (clayelectric.com) and access your account information:

- View your bill statement
- Make a one-time payment online
- View current charges
- View account balance
- View billing history
- View estimated meter reading dates
- Request emailed bill statements (Clay eBill).

PROJECT SHARE - Help others by designating a tax-deductible amount to be added to your electric bill or make a one-time donation.

REMOTE METER READING (RMR) - Enables a co-op meter reader to obtain the meter reading without entering the homeowner's property. The monthly charge is \$3.95.

ENERGY SMART REBATE PROGRAM - Offers rebates for members who install additional insulation in their homes, or who install a high efficiency heat pump or solar water heating system.

ENERGY EFFICIENCY LOANS - Available for the purpose of installing certain energy efficiency measures, including metal roofing and solar water heaters.

SURGEBLASTER - High quality surge protection equipment at a low monthly lease.

MARATHON WATER HEATERS - Marathon water heaters are the most energy efficient electric resistance water heater on the market and are offered in an array of sizes (15 to 105 gallons).

LONG DISTANCE PHONE SERVICE - Clay has contracted with TransWorld Network Corp. (TWN) to offer members competitively priced long distance phone service. Call (877) 877-CLAY (2529) for more information.

PAYMENT STATIONS - Clay has contracted with Fidelity Express to offer payment stations for paying your electric bill at various businesses in the co-op's service area. Fidelity Express charges \$1 for each transaction. A list of payment locations is available online (clayelectric.com) and at your local district office.

Richard K. (Ricky) Davis named general manager

Clay Electric Co-op's Board of Trustees named Richard K. (Ricky) Davis as the co-op's general manager/CEO on Thursday, April 2. He replaces Bill Phillips, who passed away Feb. 20.

Davis is a 29-year veteran of the co-op and served as director of operations for the past two years. He is a graduate of the University of Florida with a bachelor's degree in engineering. Davis's experience covers the majority of Clay Electric's departments. He has successfully managed and worked in the areas of District Operations, Operations Support, Engineering and line construction. Davis also managed the co-op's Orange Park District, which serves over 65,000 members.

"Richard has a wide range of experience at the co-op. He is also dedicated to operational efficiency and innovation," said Floyd Gnann, president of the Board of Trustees. "He is member-focused and well-liked by employees."

Gnann added, "We appreciate Bill Thompson, the director of District Operations, for serving as our interim general manager. He did an outstanding job for the co-op."



Davis

Power Line is an informational publication of Clay Electric Cooperative, Inc. It is distributed monthly with members' billing statements. If you have questions or comments about the Power Line publication, contact Editor Wayne Mattox at P. O. Box 308, Keystone Heights, FL 32656; e-mail: WMattox@clayelectric.com.

Clay Electric also publishes the Kilowatt four times a year (January, March, July and October). The Kilowatt is the official voice of Clay Electric and has been published continuously since 1948 as an informational and educational service for co-op members.

Clay Electric's web site (<http://www.clayelectric.com>) offers lots of online services such as payments, and information about the co-op's programs and services. Members can also write their own ads online to be published on the web site's Trading Post. To enter your ad on the Trading Post, you must use your Clay Electric customer number which is printed on your electric bill statement.

Clay Electric's Board of Trustees will meet on April 23 and May 28 beginning at 12:30 p.m. in Keystone Heights.

The Clay Electric Cooperative, Inc. _____

Power Line

April 2009

Co-op's 71st annual meeting a big success

About 3,000 members of the co-op gathered in Keystone Heights on March 26 to participate in the co-op's 71st annual meeting. The crowd cast their ballots for three incumbent trustees, enjoyed some bluegrass music, ate a grilled chicken lunch at noon and visited a variety of energy-related booths.



Clay Electric's Henry Barrow (right) congratulates Jean and William Garrettson of Orange Springs as the winner of the annual meeting grand prize - a 2002 Chevy S-10 truck.

The chief purpose of the annual meeting is the election of candidates to the board of trustees. This year's candidates, all unopposed incumbent trustees, were reelected to three-year terms. Reelected were Susan Reeves of Hawthorne (District 3), Robert Mullins of Starke (District 5) and John Henry Whitehead of Lake Butler (District 7).

Beginning around 9:30 a.m. the band New-Found Road provided the musical entertainment.

There was a good turnout for the Health

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 Clay Electric Cooperative, Inc. _____

A Touchstone Energy Cooperative 

Troy Adams and three other employees recognized with awards

Clay Electric's Employee Recognition Award winners for 2008 have been selected. **Troy Adams**, line supervisor in the Gainesville district, was recognized at the co-op's annual meeting on March 26 as the Employee Recognition Award winner for the year. Adams previously received an Employee Recognition Award in the Internal Customer Service category for his outstanding service to his fellow employees. A co-worker



Adams

wrote, "Troy is always coming up with new ideas to better perform his job and make ours easier."

The winner of the External Customer Service Award is **Will Anderson**, a meter reader in the Salt Springs district. "Will is an extremely caring and helpful employee. He bends over backwards to assist all those he meets," a co-worker wrote.



Anderson

The winner of the Samaritan Award is **Kindle Nelms**, a serviceman in the Lake City district. Kindle rescued a man from a tree who was in danger of being electrocuted by a nearby power line.



Nelms

The Community Service Award went to **Sherman Phillips** of the Member & Public Relations Department. A co-worker said, "through Sherman's efforts, Clay Electric Co-op is definitely seen as a good corporate citizen. He routinely volunteers his



Phillips

time to help the Relay for Life events and other community events."



Members attending the co-op's annual meeting on March 26 began lining up before noon to receive a grilled chicken lunch.

Co-op's 71st annual meeting a big success

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Fair, which provides a variety of health screenings. Members toured over a dozen booths that offered information and advice on a wide range of topics, including the wise use of electricity.

Guest speaker Bryan Townsend of Alabama entertained the crowd beneath the big annual meeting tent with a string of funny stories.

The meeting's afternoon business session included comments from Board of Trustees President Angus Hastings and interim General Manager/CEO Bill Thompson.

Hastings encouraged members to oppose efforts by Congress to impose a cap-and-trade tax on electricity that would cause the price of energy to rise sharply.

"Congress is considering cap-and-trade legislation that will force all of us to pay a lot more for electricity," Hastings told the audience. "For some of you, that will mean a choice between running your air conditioning - or cooling yourself with a hand fan."

"You know how hard we've worked to keep your power affordable. For quite some time, we've offered some of the lowest electric rates in the state. All of that can be undone by Con-

gress. But it doesn't have to happen if we tell Congress what we think of their plans," Hastings said.

Thompson also urged members to join the cooperative's efforts to rally members against cap-and-trade legislation. Members who joined the co-op's Contact your Legislator effort at the annual meeting had a chance to win a 32-inch HD TV. The winner of the TV was Alan Streiffert of Fort McCoy.

Interim General Manager Bill Thompson told the audience that Clay Electric remained financially strong during 2008, and an example of that was the \$6.25 million Capital Credits refund the co-op made last year. This year's Capital Credits refund was also \$6.25 million.

Thompson said Clay Electric has continued its emphasis on offering competitive electric rates, despite a slowing economy and the rising cost of materials used to build and maintain an electrical distribution system. Thompson thanked the co-op's employees for their commitment to providing excellent service and helping make the co-op a success through the years.

News Notes

Check out Energy Smart rebates

Clay Electric introduced an energy rebate program in the fall of 2007 to encourage members to improve their efficient use of electricity and to promote energy conservation.

The Energy Smart Rebate program offers rebates for attic insulation (existing homes only), high efficiency heat pumps and solar water heating (conventional home or manufactured home).

To learn more about the Energy Smart Rebate program, call your nearest Clay Electric district office. The number is on your monthly statement. And remember, the rebate application must be submitted within 60 days of work completion.