### **MEMBER SERVICES**

### **AUTOMATIC MONTHLY PAYMENT PLAN**

Allows your monthly electric bill payment to be automatically deducted from your bank account on the due date. Sign up online (clayelectric.com) or call your local district office.

#### ONLINE ACCOUNT INFORMATION

Visit the Clay Electric website (clayelectric.com) and access your account information:

- View your bill statement
- Make a one-time payment online
- View current charges
- View account balance
- View billing history
- View estimated meter reading dates
- Request emailed bill statements (Clay eBill)

**PROJECT SHARE** - Help others by designating a tax-deductible amount to be added to your electric bill or make a one-time donation.

**REMOTE METER READING (RMR)** - Enables a co-op meter reader to obtain the meter reading without entering the homeowner's property. The monthly charge is \$3.95.

**ENERGY SMART REBATE PROGRAM -** Offers rebates for members who install additional insulation in their homes, or who install a high efficiency heat pump or solar water heating system.

**ENERGY EFFICIENCY LOANS** - Available for the purpose of installing certain energy efficiency measures, including metal roofing and solar water heaters.

**SURGEBLASTER** - High quality surge protection equipment at a low monthly lease.

LONG DISTANCE PHONE SERVICE - Clay has contracted with TransWorld Network Corp. (TWN) to offer members competitively priced long distance phone service. Call (877) 877-CLAY (2529) for more information.

PAYMENT STATIONS - Clay has contracted with Fidelity Express to offer payment stations for paying your electric bill at various businesses in the co-op's service area. Fidelity Express charges \$1.50 for each transaction. A list of payment locations is available online (clayelectric.com) and at your local district office.

**CREDIT CARD PAYMENTS -** Clay offers a credit and debit card payment option. To make a credit or debit card payment, call Western Union SpeedPay at 1-888-822-0545 or visit clayelectric.com

# Trustee meetings for Districts 2, 4 and 6 will be held in late January

Members of the co-op will gather at three trustee district meetings in late January for the purpose of selecting candidates for the co-op's board of trustees.

Districts 2, 4 and 6 are up for election.

Kelley Smith of Bostwick is the incumbent trustee for District 2, which includes parts of Clay and Putnam counties. The District 2 meeting will be held on Monday, Jan. 27 at the Sam Hogg Pavilion (near the Seminole Electric generating plant) north of Palatka.

Carl Malphurs of Alachua is the incumbent trustee for District 4. District 4 covers portions of Alachua and Gilchrist counties. The District 4 meeting will be held on Tuesday, Jan. 28 at the New Oak Grove Baptist Church, 18100 NW 262nd Avenue, Alachua, Fla.

The District 6 trustee seat is currently vacant. This district covers a large portion of Clay County. The District 6 meeting will be held on Thursday, Jan. 30 at the Clay County Shrine Club, 2035 Russell Rd. (County Road 209), Green Cove Springs, Fla.

All of the meetings will begin at 7 p.m. Registration of members begins at 6 p.m.

Each year, three positions on the co-op's nine-member board of trustees are up for election. Members within the respective districts select one or two members to be candidates for the board of trustees. These candidates are voted upon by all members who attend and register to vote at the Annual Meeting on March 20.

At the district meetings, General Manager/ CEO Ricky Davis will share information about co-op activities. A door prize will also be handed out at the meetings.

Members who are unsure about which trustee district they reside in should contact their nearest Clay Electric district office. The Clay Electric Cooperative, Inc.

## **Power Line**

January 2014

# **Annual Meeting** will be March 20

Clay Electric's Annual Meeting will be held on Thursday, March 20th in Keystone Heights.

This is a week earlier than the usual date of the fourth Thursday in March, when the meeting has traditionally been held.

Due to a change in the cooperative's bylaws approved by members at last year's annual meeting, the co-op's annual meeting can now be held anytime in March or April.

Members will find the annual meeting to be an activity-filled day, with musical entertainment and guest speakers. There will be health screenings, a delicious chicken lunch, energy-related exhibits and a chance to win a door prize. This year's grand prize is a 2007 Chevrolet Colorado pickup truck.

The polls will be open for members to cast their ballots to elect three members to Clay Electric's board of trustees as well as vote on several changes to the co-op's bylaws. This year's candidates will be selected by members who attend trustee district meetings in late January.

Members who register to vote at the annual meeting will receive a gift.

The afternoon business session begins at 1 p.m. and will include comments by Board President Susan Reeves and General Manager/CEO Ricky Davis.



### Energy tips that can help you lower your electric bills in 2014

With a new year comes the many resolutions folks make that they hope will help them lose weight, exercise more and save some money. And usually by the end of the month quite a few of these resolutions get broken or forgotten.

If one of your resolutions for the new year is to save money, we offer the following energy tips that can help you lower your monthly electricity bill, and that means more money in your pocket. Whether you save that money, or spend it, is up to you.

One of the most effective ways to control Let the amount of electricity you use is to understand the impact thermostat settings have on your electric bills. How much electricity your cooling and heating system uses monthly is a direct result of your desired level of comfort. Of course, there are other factors, like how energy-efficient your home is, the age and efficiency of your cooling and heating equipment, and the outdoor temperature. But the thermostat setting you choose largely determines how much you'll spend on electricity. It's a matter of personal comfort, but here are some suggestions: During winter, set the thermostat at 68 degrees or lower. During the summer, set the thermostat at 78 degrees or higher. Every degree below 68 (when heating) and every degree above 78 (when cooling) can save 5 percent on your heating and cooling cost. Energy savings can also be realized by lowering the thermostat several degrees during (winter) sleeping hours. In the summer, bump the thermostat setting up a couple of degrees if the home will be unoccupied for more than a few hours.

Check your heating/air conditioning unit's air filter monthly and clean or replace if needed. Why not check it every time your electric bill arrives? Dirty filters reduce the efficiency of your heating/air conditioning system, and this costs you money.

Had your home's heating/air conditioning unit serviced lately? If it's been over a year, it's time to have it done. Units that are properly maintained can provide more efficient service and are less likely to break down.

When buying a new appliance, look at its energy guide label. This label shows the energy efficiency of the appliance in comparison to other appliances of the same size. Typically, the more energy-efficient an appliance is, the higher its purchase price but the lower its lifetime operating cost.

If your clothes dryer is located inside a portion of your home that is cooled or heated, it will vent a considerable amount of conditioned air outside while operating. To reduce this effect, open a window near the clothes dryer so it can pull in outside air. If the laundry room can be separated from the conditioned area of your home by closing a door, please do so.

One way to reduce the operating time of your home's heating and cooling system is to ensure that its air distribution (duct) system is in good shape. If you notice accumulations of dust in your home when the heating/air conditioning system has operated for a while, it's probably due to leaks in the duct system. A leaky duct system can contribute to higher monthly electric bills by reducing the efficiency of your heating/air conditioning system. If you suspect that your duct system has leaks, it will probably pay to have it inspected.

Power Line is an informational publication of Clay Electric Cooperative, Inc. It is distributed monthly with members' billing statements. If you have questions or comments about the Power Line publication, contact Editor Kathy Richardson at P. O. Box 308, Keystone Heights, FL 32656; e-mail: KRichardson@clayelectric.com.

Clay Electric also publishes the Kilowatt six times a year (January, March, May, July, September and November). The Kilowatt is the official voice of Clay Electric and has been published continuously since 1948 as an informational and educational service for co-op members.

Clay Electric's website (http://www.clayelectric.com) offers online services such as payments, and information about the co-op's programs and services.

Clay Electric's Board of Trustees will meet on Jan. 23 beginning at 12:30 p.m. in Keystone Heights.

Check the thermostat setting of your water heater. There's no reason to heat water to a temperature higher than 120 degrees. Heating water to a higher temperature only boosts your electricity consumption.

Exhaust fans can have a role in helping lower your electric bills by removing high levels of moisture. Run kitchen exhaust fans during cooking and for 20 minutes afterward to remove cooking odors and excess moisture. Run bathroom exhaust fans during baths or showers and 20 minutes afterward to remove excess moisture.

Got an older refrigerator in the garage? Eliminate it if possible, because it's probably costing you as much as \$30-\$40 per month, depending on the garage temperature. If you can't part with it, at least unplug it until it's actually needed for extra storage.

### **News Notes**

## Lake City's Jane North retires after 47 years with the co-op

**Jane North,** office services coordinator at the co-op's Lake City District Office, retired this month with 47 years of service.

Lake City District employees held a retirement celebration to honor her in November.

Gainesville/Lake City District
Manager Derick Thomas said
North was a fixture for the district.



North

"I can't imagine anyone has ever worked harder for Clay Electric than Jane. She has gone above and beyond to serve our members – an outstanding career for an outstanding person," Thomas said.

He noted that North has been at the Lake City District since it opened in 1967.