

Marsha Douglas receives top 2013 Recognition Award; 3 others honored

Marsha Douglas has been honored as the recipient of the Employee Recognition Award for 2013. She was presented with the award during the co-op's Annual Meeting in Keystone Heights on March 20.



Douglas

Douglas is the office services coordinator for the Palatka District. She has nearly 30 years of service with the co-op. Several co-workers wrote praise-filled nominations for Douglas, pointing out that she frequently goes above and beyond to assist members. According to co-workers, Douglas shows compassion for members and truly cares for them.

In addition to Douglas, the co-op recently honored employees for outstanding achievement in 2013 that reflected well on themselves and the cooperative. Awards were presented in four categories: internal customer service, external customer service, community service and Samaritan. Douglas, who was nominated in the external customer service category, was selected from among the four award recipients as the 2013 Employee Recognition Award winner.

The other award recipients are **Dawn Monaghan** of the Human Resources, Safety and Training Department; **Barbara Cato** of the Salt Springs District; and **Billy Coursey** of the Keystone Heights District.

Monaghan, administrative assistant in Human Resources, was awarded a Recognition award in the internal customer service category. Monaghan has been with

the co-op for 18 years. In nominating her, co-workers described her as not only helpful and caring, but that she is always cheerful and pleasant.

They said Monaghan was diligent in finding solutions to issues in a timely manner.

"The smile in her voice can be contagious," one person wrote on the nomination form.

Cato, a customer service representative in the Salt Springs District, was awarded recognition in the community service category. Cato has been with the co-op for 29 years.

She was nominated by several co-workers for taking an active role in several community events. Cato is president of the Salt Springs VFW Ladies Auxiliary and has organized family fun days, food basket drives and back-to-school events. She has worked to provide assistance to the less fortunate and to make the holidays brighter for everyone in the community.

Coursey, a meter reader in the Keystone Heights District, was honored with a Recognition award in the Samaritan category. He has worked for the co-op for almost 30 years.

Coursey was nominated by co-workers who learned that he had helped save a member's life when he happened upon him while reading meters. Not only did he help the member, but he returned later in the day to check on the man and sat and talked with him for a while. Coursey's co-workers praised his actions and felt that he was worthy of recognition.

Each winner was recognized at his or her district or department meeting in March. The award winners, nominated by co-workers, were chosen by a panel of previous winners.

This is an annual program at Clay Electric and all employees are eligible and encouraged to nominate their colleagues.

3040-23047

The Clay Electric Cooperative, Inc. _____

Power Line

May 2014



Grand Prize Winners: Derick Thomas, director of Member & Public Relations, presents co-op member Diane McKinney of Melrose with the grand prize, a 2007 Chevy Colorado. McKinney's grandchildren Hayden and Marshall Caprye are also pictured.

Trustees elected at annual meeting

Clay Electric Cooperative's members voted to elect three members to the board of trustees during the co-op's 76th annual meeting on Thursday, March 20.

Members who attended the meeting at the cooperative's central office also approved four amendments to Clay Electric's bylaws.

In the District 6 board of trustees election, Jimmy Wilson defeated Julia O'Sullivan. Wilson received 864 votes to O'Sullivan's 234. Kelley Smith, incumbent trustee for District 2, was re-elected with 1,054 votes (no opposition), as was Carl

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 **Clay Electric Cooperative, Inc.** _____

A Touchstone Energy Cooperative 



Congressman Ted Yoho, a Clay Electric member, spoke to the Annual Meeting crowd in March. Yoho talked about his concerns about federal energy policy and encouraged everyone to stay informed about issues that could affect the price of electricity in the future.

Annual Meeting

From the cover

Malphurs, incumbent trustee for District 4, with 1,035 votes (no opposition).

Members approved four amendments to the cooperative's bylaws. The amendments addressed memberships, special meetings and the process for nominating trustee candidates. In addition, one of the amendments approved will permit absentee voting at future co-op elections.

Congressman Ted Yoho stopped by the event and spoke briefly about energy policy issues.

The co-op estimated that approximately 3,000 people attended this year's annual meeting.

Members who attended the day-long annual meeting also had opportunities to participate in several health screenings offered at a health fair, visit a variety of energy exhibits and listen to music by the Palmetto Ramblers. The winner of the grand prize, a 2007 Chevrolet Colorado truck, was Diane McKinney of Melrose. The co-op gives away a used truck during the annual meeting each year.

During the afternoon business session, General Manager/CEO Ricky Davis and Board

President Susan Reeves spoke to the annual meeting crowd about the co-op's accomplishments in 2013, as well as the hard work and dedication of the co-op's employees. Davis said the co-op returned \$5 million in Capital Credits to entitled members in March.

Davis also commended employees for upholding the co-op's number one core value, safety. Last year, Clay Electric was recognized by its workers' compensation carrier for exceeding 2.5 million hours worked without experiencing a lost-time injury.

Davis presented the co-op's annual Employee Recognition Award to Marsha Douglas, district office coordinator for the Palatka District. Douglas has worked for the co-op for nearly 30 years and was nominated by several other employees for her excellent customer service.

"I would like to thank all of our members who took time out of their busy schedules to attend our annual meeting on Thursday," Davis said. "It's an important day for Clay Electric, and we appreciate everyone who attended."

Co-op's website features power outage map

Clay Electric has an online Power Outage Map for users to view the general location and approximate number of power outages on Clay Electric's lines. The outage map allows users to view outage information system-wide, by county or by district. Visit clayelectric.com/outagemap.aspx to view the map.

To see power outage numbers and percentages, users can click on "SHOW" at the bottom of the page.

The power outage information is calculated based on outages reported by Clay Electric members and is automatically updated approximately every five minutes. While the method for determining the extent of an outage is quite accurate, the information presented is an estimation and may not reflect the actual number of members without power.

News Notes

Charles McKinney retires after 29 years of service

Charles McKinney, lineman in the Operations Department, retired on March 24 after 29 years of service to Clay Electric.

Howard Mott, director of Operations, said McKinney did a great job for the co-op.

"He always took care of our members," Mott said. "He will be missed."



McKinney

Please note your assignment of Capital Credits this month

All current members of Clay Electric who received electric service in 2013 are being notified in May regarding the amount of Capital Credits assigned to their accounts for that year.

The notice of Capital Credits will appear on the lower portion of members' bill statements beginning with May billing cycles. If you received service from the co-op during 2013, the amount assigned to you will appear following the message "2013 Capital Credits." If you began receiving service from the co-op after December 31, 2013, no 2013 allocated capital credits notice will appear.

Power Line is an informational publication of Clay Electric Cooperative, Inc. It is distributed monthly with members' billing statements. If you have questions or comments about the Power Line publication, contact Editor Kathy Richardson at P.O. Box 308, Keystone Heights, FL 32656; email: KRichardson@clayelectric.com.

Clay Electric's website (clayelectric.com) offers services such as payments and information about the co-op's services. Members can also write their own ads online to be published on the website's Trading Post. To enter your ad on the Trading Post, you must use your Clay Electric customer number which is printed on your electric bill statement.

Clay Electric's Board of Trustees will meet on May 22 beginning at 12:30 p.m. in Keystone Heights.