Clay Electric Cooperative, Inc.
A Touchstone Energy® Cooperative

Power Line

YOUR CO-OP NEWS | NOVEMBER 2026



There's help with paying your electric bill

A surprise expense or a loss of income can make it difficult to keep up with your electric bill, but assistance may be available through programs serving Clay Electric members.

LIHEAP

The Low Income Home Energy Assistance Program (LIHEAP) helps eligible households pay their energy bills. It's federally funded, with applications handled by local agencies — these funds don't come from other members' electric bills. Eligibility depends on factors including household income and size.

Project Share

Your cooperative collects voluntary donations from members through Project Share, and the Salvation Army distributes the funds according to financial need. The money benefits Clay Electric members only. Members who'd like to contribute can make a one-time donation or add a designated amount to their monthly bill.

Other local assistance

Other community organizations also offer utility assistance. Your co-op maintains a county-by-county directory to help you find them, including programs serving older adults and people with disabilities.

Where to start

To find help in your county, visit **ClayElectric.com/payment-assistance**. If you need further help, call us at 800-224-4917.

BOARD MEETINGS

Clay Electric Cooperative's Board of Trustees will meet at the headquarters building in Keystone Heights at 11 a.m. (or shortly thereafter) on Nov. 16 and Dec. 17.

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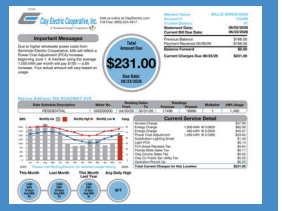
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Understanding your monthly statement



You probably check the amount due on your electric bill, but what goes into that total? Here's a breakdown of the main charges.

Access Charge: This fixed monthly charge supports expenses such as meters, power lines and billing, regardless of use.

Energy Charge: This charge is based on how much electricity you use, measured in kilowatt-hours (kWh). Members pay one rate for the first 1,000 kWh and a higher rate for usage above that amount, which appears on a second line.

Power Cost Adjustment: Reflects changes in wholesale electricity costs and can be a charge or credit.

Lighting and taxes: Applicable lighting charges and government-imposed state and local taxes are listed separately.

For a more in-depth explanation, head to **Clayelectric.com/bill-example**.

Pay as you go with PrePaid



PrePaid lets you pay for electricity on your schedule instead of receiving a monthly bill. Add money to your account when it works for you, then track your balance and electricity use through **MyClayElectric**.

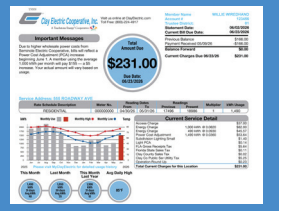
The rate for electricity is the same as with traditional billing. PrePaid changes *when* you pay, not what electricity costs. Because charges are deducted from your balance daily, you'll need to add funds before the balance reaches $0 to avoid disconnection.

PrePaid is available to eligible residential members. To learn more or sign up, visit **ClayElectric.com/prepaid-program** or call 800-224-4917.

ABOUT POWER LINE

Power Line is Clay Electric Cooperative's monthly member publication. Questions or comments? Email Nick Jones (NJones@clayelectric.com) or write us at P.O. Box 308, Keystone Heights, FL 32656.

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